

# STOCKING & SERVICE CONTRACT

**BENEFITS & OVERVIEW** 





### STOCKING & SERVICE CONTRACT SUMMARY:



- Increased uptime by stocking essential parts for repair, wetted parts, and spare gearboxes ensuring timely support for customer's needs
- Provides OEM level repair service through a long-term relationship, addressing customer needs regarding scope, lead time, and managed inventory
- Involves a contractual agreement from the customer's end for pricing on parts, labor, and gearboxes

### **CONTRACT DETAILS:**



- Set up an initial contract duration, automatically renewing for 1-year after the initial period
- Stocks critical components, or parts of a gearbox for repairs listed on the contract, providing a
  12-month timeframe to use parts
- Guarantees repair costs with a committed turnaround time
- Conduct gearbox spin tests as needed, running at 100% full load torque on an in-house Dynamometer when applicable
- Standard warranty includes 18-months from shipment or 12-months from installation on new and premium repair equipment purchases

# **KEY FEATURES OF STOCKING AGREEMENT:**



- Offers a flexible template adaptable to customer's spare sparts and gearbox requirements, determining stock items for all supplied parts
- Customer is able to gain insight into the full scope of their problem, with immediate solutions provided according to the agreement

## **ULTIMATE BENEFITS:**



- Maximizes equipment uptime by ensuring timely access to essential parts
- Enhances customer uptime through prompt and reliable repair services
- Provides cost-effective solutions with clear pricing agreements
- Offers flexibility and customization to meet specific customer need

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