

INSPECT & REPAIR PROGRAM

TOP ENTRY MIXER DRIVES



SPX FLOW Inspect and Repair (I&R) program for mixer drives provides comprehensive analysis and repair services performed by industry leading experts.

As a result, you can expect:

- Increased reliability and dependability
- High quality OEM repairs meeting stringent specifications
- Extended life for your equipment

Detailed reporting, including digital photos, are available along with tiered options for repair time, inspection steps, scope, and warranty coverage allowing you to choose the appropriate level of service for your operational needs. No need to issue an advanced purchase order to return unit for evaluation! Budgetary estimates are available upon request.

PROGRAM LEVEL	BASIC	STANDARD	PREMIUM
TEARDOWN LEVEL	Partial	Full	Full
REPAIR LEVEL	Problem Only	Bearings, Gaskets, Seals	Completely Refurbished
TEARDOWN PHOTOS		✓	✓
TEARDOWN REPORT		*	✓
ROOT CAUSE ANALYSIS		*	✓
CMM INSPECTION		*	✓
BLASTING & PAINTING		*	✓
EXTENDED WARRANTY			*
WARRANTY (months)	0	6	12
WARRANTY COVERAGE †	No Warranty	Labor & Parts	Complete
PICKUP/DELIVERY	*	*	*
REPAIR TIME	4 weeks	6 weeks	12 weeks
EXPEDITED REPAIR TIME ‡	2 weeks	4 weeks	6 weeks

* Service is available for additional fee. May increase the repair time.

† Warranty is per SPX FLOW, Inc. Terms and Conditions for Inspect - Repair Services and Related Sales. Contact factory for a copy.

‡ Expedited repair time is only available for Philadelphia Mixing Solutions, Lightnin, Chemineer, and Falk equipment.

DISCLAIMERS

Repair time is based on arrival at our dock, regardless of the party shipping the equipment, and ends when the unit is ready for pickup. PMSL will issue a repair quote after the initial teardown requirements have been performed. PMSL must receive a purchase order within two days of providing the quote in order to proceed with the repair and to meet the quoted repair time. Any delays in receipt of purchase order will also delay the repair time.

Availability of root cause analysis is subject to scope of rework performed. RMA questionnaire is to be completed when root cause analysis is requested.

Repair time is used to understand customer expectations and can be guaranteed on Philadelphia Mixing Solutions, Lightnin, Chemineer, and Falk Units for an additional fee.

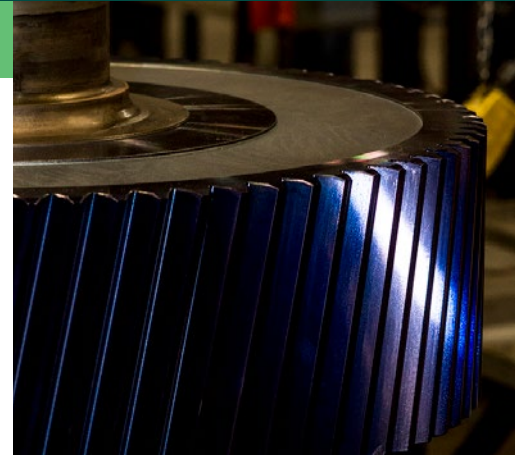
See reverse side for Inspect & Repair steps

INSPECT & REPAIR - EASY AS 1, 2, 3

COMPREHENSIVE ANALYSIS AND OPTIONS TO REPAIR TOP ENTRY MIXER DRIVES

1. Return

- Complete the Return Material Authorization (RMA) request on our website.
- Receive the approved RMA in your email.
- Print the RMA and select the repair program and options that best suit your needs.
- Sign the RMA authorizing the teardown process and associated fees.
- Attach the RMA for to your equipment, skid it, and send it to the experts.
 - Save time by having SPX FLOW coordinate the pickup (pre-paid & add, collect, or SPX FLOW direct). SPX FLOW direct pickup is available for customers within proximity of SPX FLOW service centers. Service is at SPX FLOW discretion, and subject to availability at the time of pickup request.



2. Inspect

- Teardown and inspection services will be performed based on the options selected.
- Teardown/inspection fees are only billed if you decide not to repair or upgrade.
- SPX FLOW will contact you to let you know exactly what was found.
- You will be provided with a firm price and lead time to repair the equipment.
- According to the options selected, SPX FLOW will also provide:
 - Root cause and failure analysis
 - Suggestions to improve equipment life
 - Upgrade suggestions and recommendations

3. Repair

- Issue a PO in order to proceed with the repair – you are in full control.
- Your unit will be repaired by SPX FLOW's dedicated service team according to the results of the inspection and the repair program selected within the promised repair time.
- Your unit will be returned to you to be placed back into service.

Additional Support

SPX FLOW also provides:

- Highly skilled service technicians to travel to your site
- Dedicated trucks for enhanced onsite services
- Installation assistance, startup, commissioning, training, troubleshooting, diagnostics, and Field Surveys
- Regional repair capabilities surrounding Houston, TX; Modesto CA; Rochester, NY
- 24/7 support for emergency break-down situations