



# Return Goods Authorization

Equipment Return Number	Serial Number	Purchase Order Number	Parts for Model Number(s):	Original LIGHTNIN Order Number	RGA Issue Date
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*Equipment must be packaged and labeled in accordance with the requirements of the D.O.T.*

Submitted By: \_\_\_\_\_

<b>SHIPPED FROM:</b> Company Name Company Address	<b>SHIP TO:</b> SPX FLOW Service Center Company Address
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QTY	DESCRIPTION OF RETURNED GOODS	EXPLANATION FOR RETURN OF GOODS
1	REPAIR	A nominal tear down and inspection fee ranging from \$1,750-\$6,000 will apply to the inspection of this equipment. This assessment fee will be waived in the event customer proceeds to repair/replace with SPXFLOW.

## SAFETY PROCEDURE: CUSTOMER RETURNED PARTS

**PROCEDURE:** All returned parts need to be cleaned of all visible residue and flushed before being accepted. All lubrication (oils,grease, etc.) are to be completely drained. Lightnin reserves the right to charge back to the customer costs associated to "Hazardous Material" (lubricants) removal and disposal. Customer to ship equipment DDP to the designated SPX FLOW facility. The equipment will be returned to customer Ex Works, unless otherwise expressly agreed to by SPX FLOW in writing.

**REJECTION:** Unclean equipment will be returned to the customer. When clean, equipment should meet OSHA Standard 1910.1200. Sender is responsible to ensure equipment returned to LIGHTNIN is free of hazardous material.Hazardous material defined by OSHA Standard 1910.1200 is any material that is a physical or health hazard.Failure to comply may subject the sender to injury claims.

**STORAGE:** In the event customer does not respond to SPX FLOW's quote for repair within 45 days from receiving such quote, SPX FLOW may,in its discretion store the equipment at a cost of \$1,500 per month until arrangements to retrieve the equipment are made. After 180 days, SPXFLOW may, in its sole discretion, discard the equipment at customer's expense.

**LIMITED WARRANTY:** Equipment returned and repaired under this Returned Goods Authorization shall be subject to the repair level limited warranty set forth in SPX FLOW's Repair Services Limited Warranty, available upon request. [spx-flow-flow-standard-terms-and-conditions-of-sale-11-2017.pdf \(spxflow.com\)](http://www.spxflow.com/terms-conditions)

**OTHER TERMS:** Unless otherwise expressly set forth herein or agreed to in writing by SPX FLOW, any resulting order shall be governed exclusively by SPX FLOW's Standard Terms and Conditions of Sale (<http://www.spxflow.com/terms-conditions>)

Please Check One Box Below

- The returned equipment **has not been** in contact with hazardous material. **(Returned equipment without signature will be refused.)**
- The returned equipment has been in contact with hazardous material. (Attach Material Safety Data Sheet for each material.)**

Material Name(s): \_\_\_\_\_  
 Method of Cleaning Employed \_\_\_\_\_

\_\_\_\_\_  
 Sender's Signature

\_\_\_\_\_  
 Date



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Submitted By: \_\_\_\_\_

**Please fully complete this form prior to return. Units and parts that are returned without this form will be held without processing until this information is provided.**

1. Original SO \_\_\_\_\_ and S/N \_\_\_\_\_

2.  Standard or  Modified Unit

If modified, how is it modified?

3. RPMs \_\_\_\_\_ Ratio \_\_\_\_\_

4. Type of requested repair:

Basic       Standard       Premium       Premium+       Warranty

5. Has the unit been decontaminated and oil drained?

Yes

6. Provide SDS form for any potential contaminants. Please attach to the shipment.

7. Please list any custom or non-SPX components shipped with the gearbox.

8. Is there anything specific that needs to be fixed, repaired or replaced?

9. Are there any specific issues or symptoms observed with the gear box?

10. What happened to lead to the repair request? (Latent failure, degradation of performance, general maintenance, poor performance, breakdown, etc)

11. If there was a problem, when did it first occur? Startup, normal operation or shut down?

12. How long has the gearbox been in service?

13. Please attach a picture of the as palletized unit to esales prior to shipping.

Company Name \_\_\_\_\_

Name \_\_\_\_\_ Signature \_\_\_\_\_ Date \_\_\_\_\_

<p><b>Make 3 copies:</b>  (1) As packing slip adhered to outside of returned material box  (1) Sales Office Copy AND (1) Repair Center Copy</p>	<p><b>SHIPPING INSTRUCTIONS:</b>  Preferred Carriers: to be used for WARRANTY RETURNS ONLY, customer to cover shipping costs for core returns.  <input type="checkbox"/> UPS - Under 150 lbs. Account No. 110429  <input type="checkbox"/> Estes - Over 150 lbs. Account No. 8353110</p>
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