



FIRST YEAR CARE PROGRAM

Optimizing Your First Year for Long-Term Success.

When you install new process equipment, it's critical to ensure the transition is seamless and efficient. That's why SPX FLOW offers a First Year Care Program designed to ensure a smooth transition from project completion to full-scale production through your first year. This invaluable program provides your team with the training, tools and support needed to unlock the full potential of your SPX FLOW equipment.

Expert Support For A Whole Year

Your plant's performance matters. That's why you need a partner that sets you up for success from day one. Our First Year Care Program offers a comprehensive, flexible solution tailored to your unique operational needs. With hands-on support, immersive training and critical spare parts, we're here to help you achieve maximum performance from your new equipment.

First Year Care Program Benefits

- **Optimized Transition:** Expert technical partnership to enable a smooth and efficient integration.
- **Comprehensive Support:** 24/7 remote automation assistance and tailored maintenance plans for minimized downtime.
- **Empowered Teams:** On-site operator and preventative maintenance training equip your team with the knowledge and skills for success.
- **Flexible Solution:** No long-term commitment required – allowing you to periodically reconfigure your requirements.

What's Included?

1. **Critical Spare Parts Inventory:** Recommended spares to reduce downtime and ensure operational continuity.
2. **24/7 Remote Automation Support:** Immediate troubleshooting and assistance when you need it most.
3. **Immersive Operator Training:** Equip your team with the skills to effectively use and maintain your SPX FLOW equipment.
4. **Preventative Maintenance:** Hands-on scheduled maintenance to keep equipment running optimally.
5. **Performance Optimization:** Parameter validation 6-8 months after startup to ensure peak efficiency.

Your First Step Toward Long-Term Success

The First Year Care Program is more than support – it's a partnership. We work with you to navigate the challenges of onboarding for maximum uptime while giving you the confidence necessary to maintain your new SPX FLOW equipment.

Success Starts Right Now. Contact us today to learn how the First Year Care Program can set your business up for long-term success. Let SPX FLOW be your trusted partner in operational excellence.